

MANAGEMENT POLICY

NORDLOGWAY

PURPOSE

To be our clients' logistics **partner of reference**, enhancing their value chain through **operational excellence and sustainable growth**, in order to achieve the economic and social progress of the region.

COMMITMENTS

Nordlogway's commitments are **established as a benchmark for professional ethics and responsible decision-making**. These values form the foundation for the development of **Nordlogway's Management Policy**, which is structured around **twelve principles** that support its goal of profitable growth and reflect its commitment to the social and environmental context.

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01

We are committed to technology and digitalization, ensuring information security through the implementation of an ISMS certified under **ISO 27001:2022**, to strengthen stakeholder trust.

02

We promote the company's growth based on triple sustainability: economic, social, and environmental.

03

We measure **customer satisfaction** by improving their supply chain flow, providing efficient and customized **solutions focused on reliability**, cost, and environmental impact.

04

We promote responsible purchasing and contracting practices, aligned with the company's environmental, social, and economic objectives.

05

We reaffirm our commitment to the people and communities with whom we engage, through job creation, collaboration agreements with social organizations in our region, and the creation of value for shareholders and society as a whole.

06

We promote respect for diversity and equal opportunities, regardless of race, gender, religion, or disability, and we uphold the protection of internationally recognized human rights.

07

We foster the health and safety of all company members by providing safe working conditions, eliminating hazards, and reducing risks to prevent injuries.

08

We promote the training and professional development of the people who are part of the company.

09

We reduce the impact of our activities and protect the environment by moving towards more sustainable logistics solutions that help prevent air pollution, promote the use of renewable energy, and reduce waste generation.

10

We meet our clients' requirements, ensuring compliance with agreed commitments as well as with applicable legal and regulatory standards, while fostering transparency and open, two-way communication.

11

We manage our business ethically and responsibly, through the establishment of a framework based on transparency. Nordlogway stands for anti-corruption practices and is firmly against bribery.

12

We maintain an integrated quality and environmental management system to ensure the continuous improvement of our services and work processes, based on objectives set and reviewed annually.